



# ISO 9001:2008 Quality Management Systems Executive Overview

## INTRODUCTION

- This new half-day course is designed for:
- All levels of management and those whose responsibility is to implement new systems or maintain existing systems;
- It is also ideal to enhance the awareness of all personnel involved in and affected by implementation of ISO 9000;
- In fact it is needed for everyone in organizations using the ISO 9000 framework.

Upon successful completion of this course, delegates will understand:

- Basic concepts in quality management;
- The principles of quality management;
- The requirements of ISO 9001:2008;
- The benefit of implementing ISO 9001:2008;
- The approach to implementation of ISO 9001:2008;

## Business Benefits of the ISO 9001 Training course

Course delegates will be able to as a consequence of this course:

- Be aware of the aims and objectives of ISO 9001
- Understand the ISO 9001 Quality Management System
- Identify the need and create processes and procedures reflecting the ISO 9001 Standard.

## COURSE VENUE

All our public courses are being conducted at carefully selected venues at leading hotels and conference locations. Delegate's comfort is our top priority and we ensure that it is well taken care of at all times. Your feedback at the end of each course will help us to meet your expectations next time when you join us for another training session.

## IN-HOUSE TRAINING SERVICES

Many organizations have their own unique facilities for training their staff. This course can also be held at your premises. For tailored course, the number of delegates will be dependent on facilities available. Please contact local AFOES office for details.

## Course Structure

The course involves tutorials, discussions & exercises. This course is structured with



## Who Should Attend?

- **Top/Senior Management wishing to introduce the ISO 9001 Standard.**
- **Core Team Members.**
- **Quality Professionals**





greater emphasis on ISO 9001:2008 overviews while focusing on:

- An introduction to the concept of quality, its historical evolution. Introduction of basic concepts and terminology associated with quality management;
- Introduction to the benefits that may be achieved through implementation of ISO 9000;
- An introductory background to; an overview and an examination of the changes, together with discussion of the correspondence to existing and other standards;
- Effective approach to the implementation project;

For details on Course Fee, exact course location and/or any other specific information, please contact local AFOES office.

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