



## **AFOES CONSULTANTS**

**Management System Consultants & Educators**

# **Business Process Management**

**Course No: 99215022**



### **Who Should Attend**

- **CEO's**
- **Senior Managers**
- **Quality Professionals**
- **Process Owners**
- **Senior Managers**
- **Process Designers and Re-engineers**

## Introduction

Get up to speed on BPM in two days. Come to this course to learn the key terms, concepts, methodologies, techniques, and technologies in the BPM arena. What is a process? What is process management? What is Business Process Management? What is a Business Process Management System? What are the pros and cons of the different approaches to implementing BPM? Learn about the practices and the technologies that are making BPM the most exciting new approach to solving business problems with new technologies today.

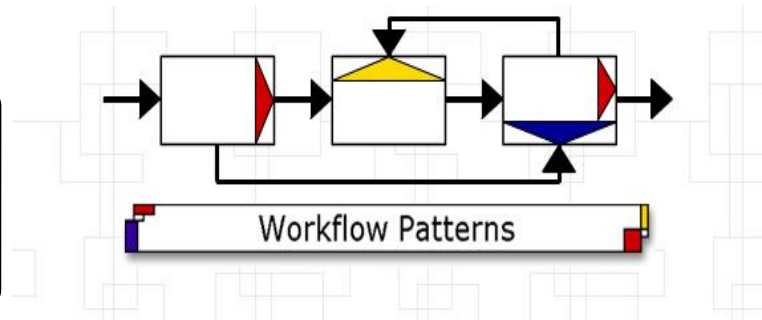


## Business Benefits

This course will help you quickly become familiar with what you need to know to understand vendor offerings and to start formulating strategies for implementing a BPM practice and BPM systems.

- Terms and concepts
- Process Modeling
- Process Analysis
- Process Design
- Components and structure of a BPMS
- Enterprise Process Management Program Planning
- Key Skills, Roles and Responsibilities in implementing BPM

# Course structure



## Course Outline

- A Brief History of Process
- The Process Perspective
- Process Management
- Process Modeling Analysis & Design
- Business Process Management Framework
- Business Process Management Systems
- Business Process Architecture
- BPM Implementation Strategies
- BPM Value Proposition
- The BPM Community



## Course Objective

- Understand the key terms and concepts in BPM
- Learn the major methodologies and techniques for implementing BPM
- Discover the various technologies that support BPM

## Lecturer

**The lecturing team is comprised of professionals who have been especially selected for their recognized knowledge and experience in the field of Business Process Management, Business Process Re-engineering and Six Sigma.**



#### Contact

PO Box 45059  
Abu Dhabi  
United Arab Emirates

Phone: 009712 6763191  
Fax: 009712 6763931  
E-mail: [training@afoes.ae](mailto:training@afoes.ae)  
Web: [www.afoes.ae](http://www.afoes.ae)